Schedule 5

1. Replacements Issued to Policies Issued:

Statewide Average: 27.1%

0%	>0% - 10%	>10% - 20%	>20% - 30%	>30% - 40%	>40% - 50%	>50% - 60%	>60% - 70%	>70% - 80%	>80% - 90%	>90% - 100%	>100%
25	2	5	11	10	7	4	0	4	2	4	0

2. 1035 Exchanges to Policies Issued:

Statewide Average: 12.0%

0%	>0% - 10%	>10% - 20%	>20% - 30%	>30% - 40%	>40% - 50%	>50% - 60%	>60% - 70%	>70% - 80%	>80% - 90%	>90% - 100%	>100%
28	14	13	8	3	4	0	1	1	0	2	0

3. Surrenders to Policies Issued:

Statewide Average: 83.6%

0%	>0% - 10%	>10% - 20%	>20% - 30%	>30% - 40%	>40% - 50%	>50% - 60%	>60% - 70%	>70% - 80%	>80% - 90%	>90% - 100%	>100%
6	0	3	1	4	1	3	2	2	4	2	46

7. Complaints per 1,000 Lives:

Statewide Average: 0.1%

0%	>0% - 10%	>10% - 20%	>20% - 30%	>30% - 40%	>40% - 50%	>50% - 60%	>60% - 70%	>70% - 80%	>80% - 90%	>90% - 100%	>100%
45	1	5	7	1	5	5	1	2	0	0	2

Data Year: 2008